

EVRO Medical Services

Modern telehealth support for skilled nursing, long-term care, and assisted living communities.

EVRO helps facilities improve access to care, support nursing staff in real time, and reduce unnecessary hospital transfers through responsive provider-level telehealth services.

Our Core Services

- **After-Hours Clinical Telehealth Coverage**

Provider-level evaluation and treatment support for acute changes in condition during nights, weekends, and holidays.

- **Facility-Based Telehealth Support**

On-demand assessment and management for common post-acute and long-term care concerns including infections, falls, respiratory symptoms, behavioral changes, pain, and medication issues.

- **Hospital Transfer Reduction Support**

Clinical review and intervention aimed at helping facilities safely manage appropriate cases in-house when possible.

- **Nursing Team Support**

Real-time collaboration with facility nurses to improve confidence, escalation pathways, and care coordination.

- **Daytime Supplemental Coverage (Optional)**

Additional daytime support options for facilities needing scheduled monthly provider access beyond after-hours coverage.

Who We Serve

EVRO is designed for:

- Skilled Nursing Facilities (SNFs)
- Long-Term Care (LTC) communities
- Assisted Living Facilities (ALFs)
- Memory care and higher-acuity residential settings
- Multi-building operators seeking scalable after-hours support

Common Clinical Scenarios We Help Manage

- New fevers, respiratory symptoms, and suspected infections
- Behavioral changes, agitation, confusion, and acute mental status changes
- Falls, skin tears, minor injuries, and post-fall evaluations
- Blood pressure, CHF, edema, and fluid-related concerns
- Pain, medication concerns, missed medications, and symptom escalation
- Hospice / comfort-focused symptom management support
- Orders review, urgent follow-up recommendations, and escalation guidance

Why Facilities Choose EVRO

- **Faster access to clinical decision-making** when issues arise after hours
- **Improved nursing support** without waiting until the next business day
- **Potential reduction in avoidable ER transfers** and hospitalization-related disruption
- **Improved continuity of care** for residents, families, and facility teams
- **Simple implementation** with minimal operational burden

How Our Service Model Works

1. Facility staff identifies a clinical concern.

When a resident has an acute issue, nursing staff can reach out for telehealth support.

2. EVRO provider evaluates the situation remotely.

Using available clinical information, nursing assessment, and telehealth-supported review, our team helps determine the safest next step.

3. Orders / recommendations are provided when appropriate.

This may include treatment recommendations, monitoring instructions, escalation guidance, or transfer recommendations when higher levels of care are necessary.

4. PCP / facility follow-up continues.

EVRO is designed to complement facility operations and support continuity of care.

Why EVRO Stands Out

We are built around responsiveness, practicality, and real-world facility workflow. Our goal is not to create more work for staff — it is to make clinical support more accessible when facilities need it most.

Let's Talk

If your facility or organization is looking for reliable after-hours telehealth support, EVRO can help you create a coverage model that fits your needs.

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